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Safety Note

Do not operate this product in any manner not specified by Nicslab. Failure to comply with these precautions or with specific warnings or instructions elsewhere in this manual violates safety standards of design, manufacture, and intended use of the instrument. Nicslab assumes no responsibility for any damage caused by mishandling that is beyond normal usage defined in this manual of this product.

Before Applying DC Power Supply

Verify that the DC power supply is in good condition and safe to use. It is imperative to use ONE DC power supply as a source power for this product and the input voltage is no more than 36 V or it can impair this product. Make all connections to the unit before applying power.

Do Not Discard the Instrument Cover

Only authorized personnel from Nicslab should remove the instrument cover.

Do Not Alter the Instrument

Do not put any unauthorized parts or modify the instrument without Nicslab approval and warranty.

Caution

This symbol indicates the hazard of any operating procedure, practice, or the like that, if not correctly performed or adhered to, could result in damage to the product or loss of important data.

Contents

List	of Tables	4
List	of Figures	4
1.	Introduction	5
2.	Hardware	7
	Specification Conditions	7
	Hardware Requirement	7
	Box Descriptions	8
	XDAC-120U-CV Specifications	11
	Hardware Installation	12
3.	Software and Graphical User Interface (GUI)	13
	Software Requirement	13
	Software Installation	13
	Graphical User Interface (GUI)	13
	Initializing the GUI	16
	Premium Upgrade	16
	Constant Voltage Mode (CV) Mode	18
	Value Increment Setting	18
	Save and Upload	18
	Sequence Automation	21
	Record	22
	Settings	23
4.	Operating XDAC through the SCPI command	25
	Python Installation (Example)	25
	Run Python Code (Example)	26
	Python Function (Example)	28
	SCPI Commands	31
5.	System Shutdown	34
6.	Troubleshooting	35
7.	Warranty	36
8.	Compliance	36
9.	Contact	36

List of Tables

Table 1. Checklist Items	6
Table 2. Specification Conditions	7
Table 3. DAC Voltage Performance Specification	11
Table 4. Voltage Control Resolution	12
Table 5. Current Value Resolution	12
Table 6. Troubleshooting	35
List of Figures	
Figure 1. XDAC-120U-CV System Diagram	6
Figure 2. Product Dimension	8
Figure 3. Front and Back Panel	9
Figure 4. GUI	14

1. Introduction

Nicslab XDAC-120U-CV system is a versatile multichannel source measurement system. The XDAC-120U-CV supports multiple voltage/current sourcing and voltage/current measurement. The system is suitable for sourcing and measuring low-power applications from simple electronic circuits to complex photonic integrated circuits.

The XDAC-120U-CV provides independent 120 channels controlled by Graphical User Interface (GUI) and Standard Commands for Programmable Instruments (SCPI) through an Ethernet port. The system has one mode: Constant Voltage (CV) ranging from unipolar 0 - 5 Volt, 0 - 10 Volt, 0 - 20 Volt, and 0 - 34 Volt (please check your feature selection).

The features for XDAC-120U-CV in detail are:

- 16-bits voltage control, see the resolution at Table 4.
- Enable voltage range configuration through software (technology that enables the
 user to select the output range with software without losing control of the highresolution feature).
- Flexible output configuration with 16-bit resolution unipolar 0 5 V, 0 10 V, 0 20 V and 0 34 V (*Premium Upgrade*).
- Flexible reading speed configuration for voltage and current with 8 increment value. Firmware version 4.1.1.1 and up.
- Measurement time for single channel: 104 ms.
- Intuitive GUI.
- Multi-connectors according to your application (Optional).
- The maximum power output per channel is 10 watts.
- Real time voltage reading (16-bits resolution = 1.25 mV).
- Real time current reading (16-bits resolution = $5 \mu A$).
- Save function to create a database.
- Upload function to generate the registrable voltage and current pattern.
- Sequence function for continuous voltage and current.
- Short circuits protection.
- SCPI command support (Python, Matlab, C# and LabVIEW).
- SCPI Library (Premium Upgrade).
- Windows, Mac, and Linux support.
- Ethernet Port.

The XDAC-120U-CV needs to be connected with direct current (DC) power first then you can plug into the Device-Under-Test (DUT) or multi-connector. The voltage/current can be controlled through GUI or SCPI command via an Ethernet port (Ethernet to USB port converter).

The system diagram is as follows:

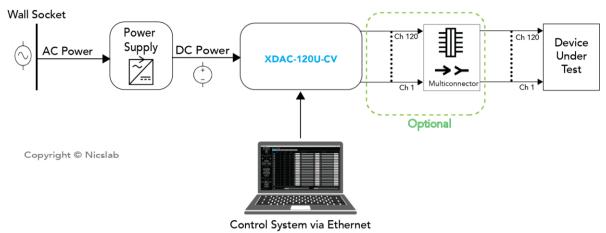


Figure 1. XDAC-120U-CV System Diagram

The package should include the following items:

Table 1. Checklist Items

No	Item	Qty (pc)	Checklist
1	XDAC-120U-CV Box	1	
2	DC power line cord (Red, Black)	2	
3	USB 2.0 to ethernet adapter	1	
4	Multi-connector 6 (Optional)	1	
5	Ribbon rainbow cable (Optional)	6	
6	Ethernet cable	1	
7	USB flash disk	1	
8	Inside USB flash disk: a. GUI b. Specification & Manual c. Test Report d. Serial key (Upgrade) e. XDAC key f. Software Library (Premium) g. Comma-separated values (CSV) template (upload, demo sequence)	1	

2. Hardware

Specification Conditions

The operating and measurement conditions are under the following conditions:

Table 2. Specification Conditions

Items	Conditions
Room Temperature	0 ~ 40 °C
Humidity	5 ~ 80 % (No Condensing)
Power Supply Input	DC Supply Max 36 V (potential at red & black DC in). Power up minimum 72 watt (36 V, 2A power supply setting). Required headroom 1.4 – 2 V.
Waterproof/Dustproof	To be operated under room condition
Calibration period	2 years

Note: To minimize the possibility of overheating the device, it is recommended that the supply voltage value should be the maximum output to be generated + 3 volts. For example, if you have a DUT that needs to be driven by 100 mA current with a voltage of 10 V, then the recommended power supply setting is 10 + 3 Volts which is 13 Volts.

Hardware Requirement

The requirements for the PC/laptop to be used for this product installation are:

• Resolution Min. 1024 x 768 pixel

• Hard disk Min. 500 MB of available free space (32-bit and 64-bit operating system)

• USB Port USB 2.0

• RAM Min. 2 GB

• CPU 2.4 GHz or faster

• Ethernet port or internet connection via router

Box Descriptions

The box size is 232 (W) x 450 (L) x 102 (H) mm, with a weight of 7.9 kg, as shown in the pictures below:

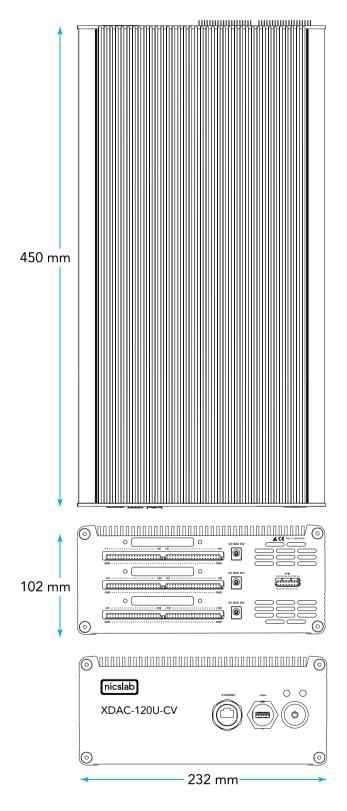


Figure 2. Product Dimension

The details of the front and back panel of the box are described below:

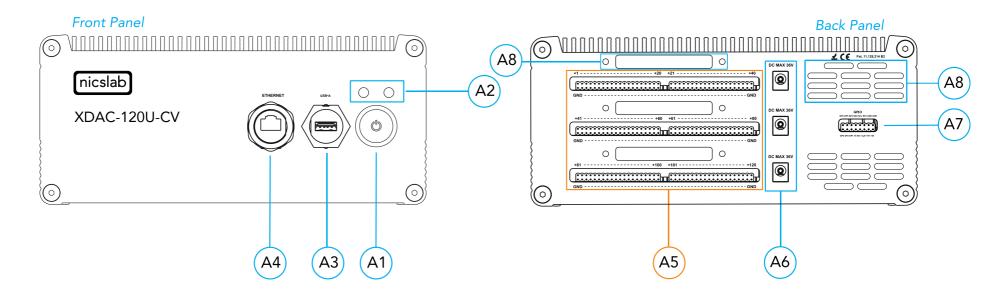


Figure 3. Front and Back Panel

9

Note:

A1	Power Switch	Turns the instrument on or off. Caution
		Before turning OFF please close the GUI or type shutdown (SCPI command) to minimize the risk of corrupting the system file (such as data loss).
A2	Indicator Light	Blue -> Power Indicator.
		Green -> Serial Transfer Data Active.
A3	USB-A	USB port type A.
A4	Ethernet	Use an ethernet cable to connect, or an ethernet to USB port converter if the computer doesn't have the ethernet port.
A5	Pin Output (40 channels per row)	To connect to Device Under Test (DUT) using cable or multi-connector.
		Row 1: Channel 1 to 40
		Row 2: Channel 41 to 80
		Row 3: Channel 81 to 120
A6 Input DC Max 36V		<u>Caution</u>
		Please follow the safety notice on your DC power supply. USE ONLY ONE DC POWER SUPPLY and the input is no more than 36 V. The XDAC will not power up if the current from the power supply is too low (minimum 2 A).
		Black cable inserts to negative terminal (0 V)
		Red cable inserts to positive terminal (36 V)
A7	GPIO	You may use for external control and direct monitoring of the microprocessor.
A8	Airflows	For air circulation inside the box.

XDAC-120U-CV Specifications

The performance specifications of Digital Analog Converter (DAC) voltage are listed in Table 3 below:

Table 3. DAC Voltage Performance Specification

No	Parameter	Min	Тур	Max	Unit	Test conditions/comments
1	Resolution	16			Bits	
2	Integral nonlinearity (INL)	-1	± 0.5	1	LSB	All ranges
3	Differential Nonlinearity (DNL)	-1	± 0.5	1	LSB	Specified 16-bit monotonic
4	Total unadjusted error	-0.1	± 0.01	0.1	%FSR	All ranges
5	Unipolar offset error	-0.03	± 0.015	0.03	%FSR	All unipolar ranges
6	Unipolar zero-code error	0	0.04	0.1	%FSR	All unipolar ranges
7	Full-scale error	-0.2	± 0.075	± 0.2	%FSR	All ranges
8	Gain error	-0.1	± 0.02	0.1	%FSR	All ranges
9	Unipolar offset error drift		±2		ppm of FSR/°C	All unipolar ranges
10	Gain error drift		±2		ppm of FSR/°C	All ranges
11	Output voltage drift over time		5		Ppm of FSR	$T_A = 40$ °C, Full-scale code, 1900 hours
DYN.	AMIC PERFORMANCE					
12	Output Voltage Settling Time		12		μs	$\frac{1}{4}$ to $\frac{3}{4}$ and $\frac{3}{4}$ to $\frac{1}{4}$ scale setting time to \pm 1 LSB, \pm 10 V range, $R_L = 5 \text{ k}\Omega$, $C_L = 200 \text{ pF}$
13	Slew Rate		4		V/µs	All ranges except 0 to 5 V
14	Power-on glitch magnitude		0.3		V	Power-down to active DAC output, ± 20 V range, Midscale code, $R_L = 5$ k Ω , $C_L = 200$ pF
15	Output noise		15		µV р-р	0.1 Hz to 10 Hz, Midscale code, 0 to 5 V range
16	Output noise density		78		nV/\Hz	1 kHz, Midscale code, 0 to 5 V range
17	AC PSRR		1		LSB/V	Midscale code, frequency = 60 Hz, amplitude 200 mVpp superimposed on V_{DD} , V_{CC} , or V_{SS}
18	DC PSRR		1		LSB/V	Midscale code, $V_{DD} = 5 \text{ V}$, $V_{CC} = 20 \text{ V} \pm 5 \text{ %}$, $V_{SS} = 20 \text{ V}$
19	Code change glitch impulse		4		nV-s	1 LSB change around the major carrier, 0 to 5 V range
20	Channel to Channel AC crosstalk		4		nV-s	0 to 5 V range. Measured channel at midscale. Full-scale swing on all other channels.
21	Channel to Channel DC crosstalk		0.25		LSB	0 to 5 V range. Measured channel at midscale. All other channels at full-scale.
22	Digital feedthrough		1		nV-s	0 to 5 V range, Midscale code, F _{SCLK} = 1 MHz

The voltage control resolution is listed in Table 4 below. The resolution is 16-bits and have different value for each range. The default range is 0 - 40 V (34 V) and can be adjusted in GUI premium version.

Table 4. Voltage Control Resolution

No	Range	Resolution			
1	0 – 40 V (34 V)	0.6 mV			
2	0 – 20 V	0.3 mV			
3	0 – 10 V	150 μV			
4	0 – 5 V	76 μV			

The current value resolution is listed in Table 5 below. default range is 300 mA and it is a fixed value.

Table 5. Current Value Resolution

No	Range	Resolution			
1	0 – 300 mA	4.5 μΑ			

Note: This XDAC is CV only, that means user can only control the voltage, the current value will adjust automatically based on the load connected to each channel

Hardware Installation

This section describes how to install XDAC-120U-CV and how to connect your Device Under Test (DUT) to the output terminals.

The steps are as follows:

- 1. Precondition step: connect to the DC power supply (max 36 V). Make certain that the DC power supply is always 'ON'.
- 2. Connect a USB cable to your workstation (PC/Laptop) via Ethernet Port or USB A Ethernet Network Adaptor.
- 3. Install the software/GUI (see the <u>Software Installation</u> section) from the flash disk or Dropbox link.
- 4. Turn ON the switch.
- 5. Wait until there is Blue light (the system is ready to use).
- 6. You may now open the GUI (Green light means serial data transfer active).
- 7. Connect XDAC output to your Device Under Test (DUT).

3. Software and Graphical User Interface (GUI)

Software Requirement

The GUI software is suitable for the following operating systems:

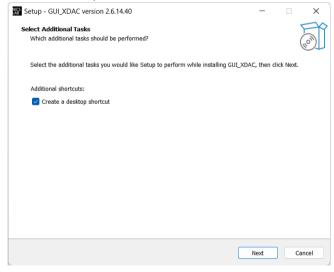
- Windows[®] 7 (32-bit, 62-bit).
- Windows® 10 (32-bit, 62-bit).
- Windows[®] 11 (64-bit).
- · macOS Big Sur.
- Linux Ubuntu.

Software Installation

The first step is to install the XDAC_setup.exe file into your computer and then double-click to launch the GUI. The icon is as below:



At the end step of the installation, check a 'Create a desktop shortcut'.



Double-click the executable GUI icon (as shown below) on your desktop to launch the GUI.



Graphical User Interface (GUI)

Start the XDAC by pressing the ON button, then you can control it by GUI. the display details are on the next page.

First, set up the connection to your instruments by entering the IP address. Please scan the XDAC IP address to know the XDAC IP. The XDAC IP address should appear if you scan it in the local network using an IP scanner such as Angry IP Scanner or NMAP.

Series XDAC-120U-CV

13

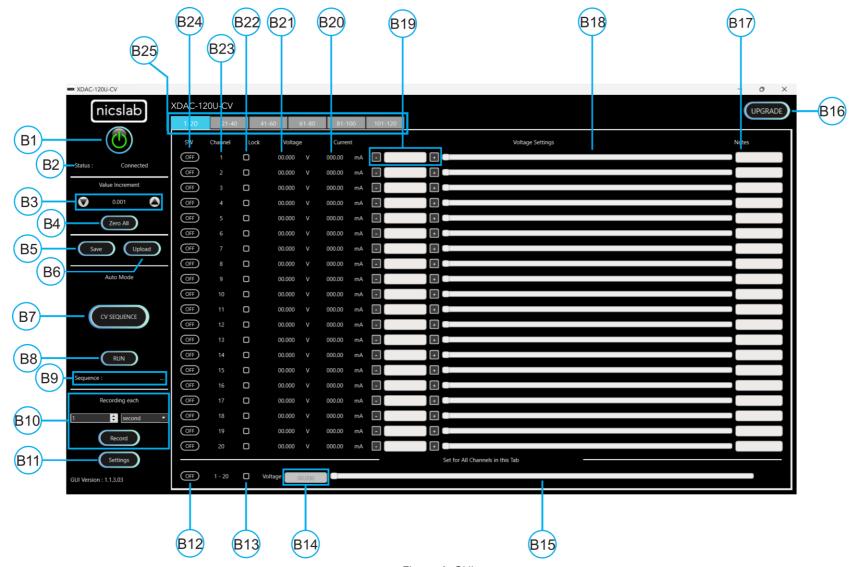


Figure 4. GUI

Note:

Callout	Description
B1	ON/OFF Switch
B2	Status of connection
В3	Increment Settings
B4	Zero All value button
B5	Save File Button - Premium Feature
В6	Upload File Button - Premium Feature
В7	Auto Feature Sequence: Upload Table Button I CV Mode - Premium Feature
B8	Auto Feature: Run Button CV Mode - Premium Feature
В9	Name of the Sequence - Premium Feature
B10	Record Data Button - Premium Feature
B11	Setting for: 1. Set Limit voltage and current values - Premium Feature 2. V Range (16-bit precision for every range of voltages: 5, 10, 20, 34 V) - Premium Feature
D.1.0	Set the Reading speed of Voltage and Current - Premium Feature
B12	ON/OFF Button for the current Tab
B13	Enable/Disable (Lock) Channel Controller for all channels in the current tab
B14	Text area to set the voltage for all channels in the current tab
B15	Slider to set the voltage for all channels in the current tab
B16	Upgrade Button
B17	Notes - Premium Feature
B18	Voltage Settings Slider
B19	Voltage Value Based on Increment Setting
B20	Current Value
B21	Voltage Value
B22	Enable/Disable (Lock) Channel Controller
B23	Number of channels
B24	ON/OFF Button per Channel
B25	Tab Channel

Initializing the GUI

This section shows how to initialize the GUI:

- 1. Launch the program by double-clicking the "XDAC_setup_exe" icon.
- 2. Enter XDAC's IP address and XDAC key as given. If the connection is successful, then the GUI will open and there is the Green indicator light.



3. Press the 'ON/OFF' button (B1) to start the GUI.



4. Turn ON (B24) on each channel to the input voltage and current values.



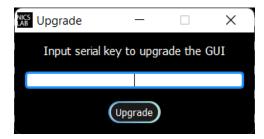
Premium Upgrade

This section shows how to upgrade the GUI to enable advanced features.

1. Press the upgrade button (B16) at the top right corner of the window



2. After the upgrade window opened, input the Premium Upgrade Key.

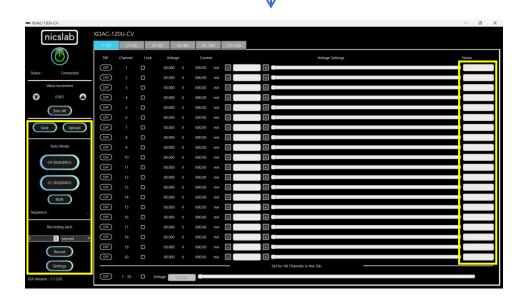


3. If your Premium Upgrade Key is valid, you will get a message that indicates a successful upgrade.



4. You can use several features that were previously locked





The next few sections are the advanced features that are enabled after upgrading the GUI.

Constant Voltage Mode (CV) Mode

This section shows how to do CV mode according to your aim:

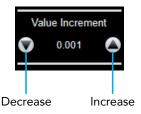
To do CV mode, you need to adjust the voltage value on (B19) or slider (B18).

Important note: When you manually input the values, always press 'Enter'.



Value Increment Setting

In this setting, the value of the voltage and current can be incrementally changed from a minimum of 0.001 to 1. Adjust the arrow to increase and decrease the value increment (B3).



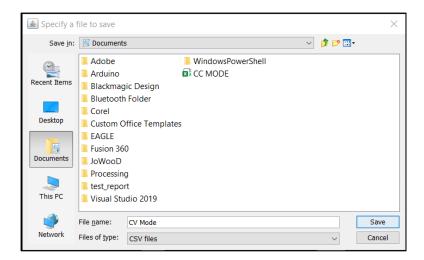
Save and Upload

The CSV file (.csv) resulting from the Save function can be uploaded again through the Upload button (B6). You may also create your own CSV file of voltage and current and upload it later.

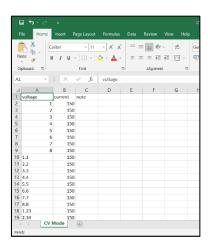
1. To save the configuration, click the 'Save' button (B5).



2. Select a directory and write the file name.



- 3. The file will be saved as a .csv file.
- 4. Check the .csv file that you have saved.

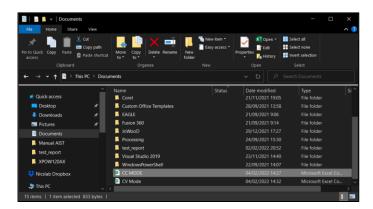


The voltage, current, and notes are recorded. If the file doesn't appear to have saved data from all channel, consider trying to open the file with another program, like Notepad, for further inspection.

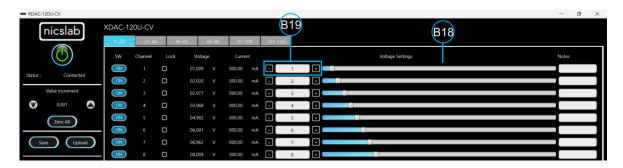
5. To upload the configuration, click the 'Upload' button (B6).



6. Choose and open the intended file.



7. It will upload the configuration like the previous configuration.



Note: When you upload CV mode, the current setting slider values automatically show 2184.50 bits to open the current flow from the supply. You may adjust this to match your requirements.

Sequence Automation

Sequence is the setting that automates the determined values of voltage (V) given the certain Delay Time (in milliseconds).

1. The template of the sequence is given, then you need to input your intended values of CV Sequence (from 0 to 34 V), and Delay Time (in milliseconds). Set the delay time to more than 2 seconds to have more accurate values. To have a faster response (switching time) you can set it via the SCPI command (see Operating XDAC through the SCPI command).

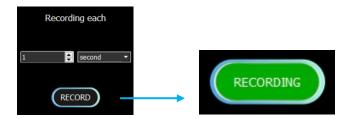
1	Α	В	С	D	E	F	G	Н	I	J
1		Seq 1	Seq 2	Seq 3	Seq 4	Seq 5	Seq 6	Seq 7	Seq 8	Note
2	Delay Time	6000	5478	4912	3409	4213	5902	6012		
3	Channel 1	5	50	0	100	150	150	0	300	Fan1
4	Channel 2	10	50	0	100	160	150	0	300	Fan2
5	Channel 3	15	50	0	100	170	150	0	300	Motor1
6	Channel 4	20	50	0	100	180	150	0	300	Motor2
7	Channel 5	25	50	0	100	190	150	0	300	Sensor1
8	Channel 6	30	50	0	100	200	150	0	300	Sensor2
9	Channel 7	35	50	0	100	210	150	0	300	Sensor3
0	Channel 8	40	50	0	100	220	150	0	300	Not Used

Note:

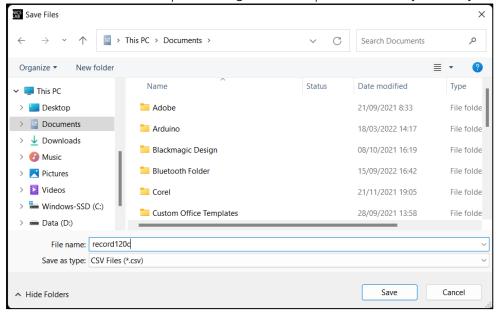
- A. Template given for CV sequence.
- B. Input your intended values according to the mode (CV: 0 34 V).
- 2. Choose CV Sequence mode (B7). When you click, say CV sequence you need to open the corresponding CSV sequence file.
- 3. After uploading, choose sequence mode by clicking 'Run' (B8). It will run CV Sequence depends on the .csv file that you uploaded before.

Record

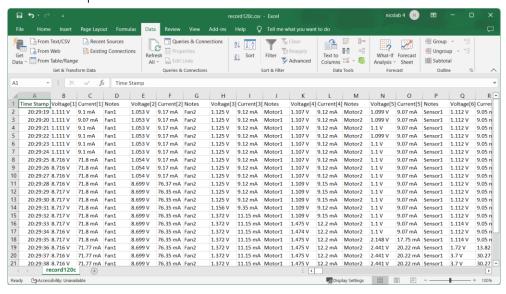
'Record' (B10) keeps data on voltage and current values. You can choose how often the data is stored in a unit of time. The default value is the data will be stored each one second. The record starts by the time you click the Record button and will finish when you click again the same button.



Click the same button to stop Recording. After that, put the file in any directory



This is the output of the recorded file



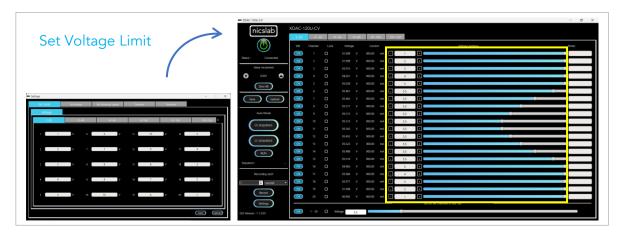
Settings

Click the 'Settings' button (B11).



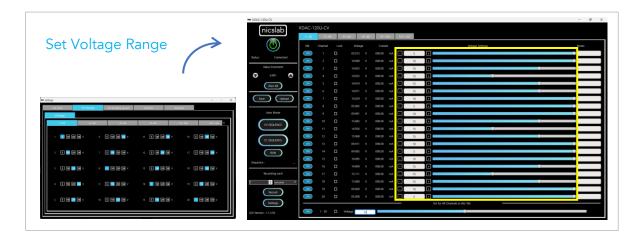
The 'Settings' feature consists of:

• Setting the maximum limit for voltage values



Important note: When you input the values, always press 'Enter'.

• Setting range for voltage (B18, B19, and B21). The range of voltages are 0 – 5 V, 0 – 10 V, 0 – 20 V, and 0 – 34 V. Each range has 16-bit precision. The set range setting is also restricting the set limit setting, so the limit cannot exceed the range.



 Setting the reading speed to adjust different speed for reading voltage and current. The speed is based on averaging number of sample output values. Faster options can make conversion time smaller but the results noisier. The latest firmware has more degree of flexibility regarding reading speed value.

Reading Speed



Reading Speed (Latest Firmware)



• Terminal to read the input from software to hardware and the corresponding hardware response. This feature is useful to find problems with the hardware or software.



4. Operating XDAC through the SCPI command

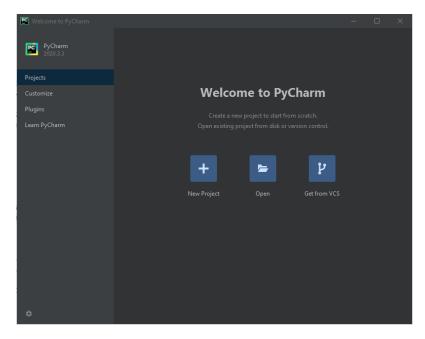
This section set guidelines to help you develop a program for any language that suits you best. As an example, we give the Python example.

Python Installation (Example)

Please follow the steps below for dynamic programming using the SCPI command through Python via TCP/IP.

The following Python version and package need to be installed:

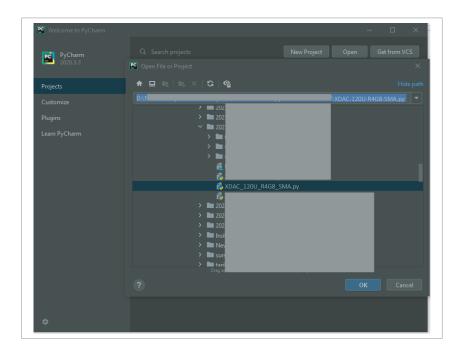
- 1. Python 2.7 or Python 3.X (download and install the latest version from www.python.org). *Tested with Python 3.9.
- 2. PyCharm 2017.3.4 or the latest version (download and install the latest version from https://www.jetbrains.com/pycharm/)



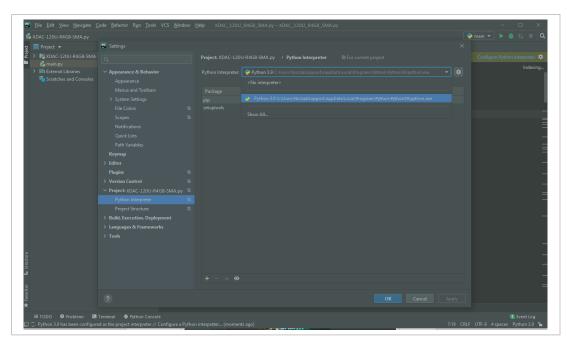
Run Python Code (Example)

To run the Python code please follow the steps below:

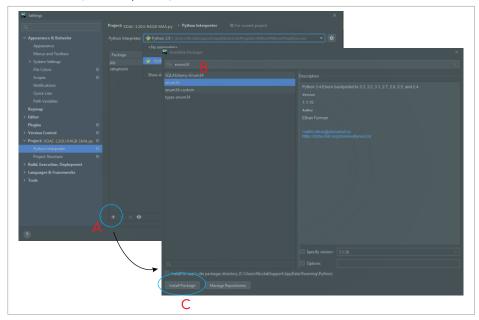
1. Open PyCharm software and open file example (e.g XDAC-120U-R4G8-SMA.py)



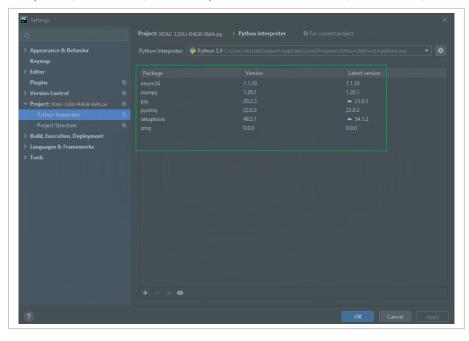
2. Configure the Python interpreter (see figure below) by clicking Configure Python Interpreter link on the drop-down menu, or in File >> Settings >> Project Interpreter.



- 3. Install additional packages, for example, enum34, by:
 - A. clicking '+' button
 - B. searching and choosing enum34
 - C. installing all the packages.



4. The packages for the Python Interpreter are listed in the green rectangle.



- 5. Select Python Configuration and choose the file name.
- 6. Run the file by clicking the green arrow button on the top right corner to test the XDAC (Please refer to the code and SCPI commands references).

Python Function (Example)

1. Input IP Address

```
XDAC_IP = "169.xxx.xx.xx"
```

2. Unlock and Lock XDAC

```
unlock(XDACkey)
lock()
```

note: You must unlock your XDAC first before you can use It.

3. <u>Set XDAC voltage range for all channels and measurement mode</u>

```
setXDAC(voltRange, voltReadingMode, currentReadingMode)
voltRange (int list): list for all channels range
voltReadingMode (string): "FAST" or "MEDIUM" or "SLOW"
currentReadingMode (string): "FAST" or "MEDIUM" or "SLOW"
Example:
AllRValues = [5, 5, 6, 7,5, 5, 7,4]
setXDAC(AllRValues, "FAST", "SLOW")
```

4. Set Voltage for single channel

```
setChannelVoltage(channel, voltageVal)
channel (int): channel number
voltageVal (float): 0 - 34 V
Example:
setChannelVoltage(1, 15)
#Set voltage to 15 V in channel 1
```

5. <u>Set Voltage Range for single channel</u>

```
setChannelVoltangeRange (channel, range) channel (int): channel number rangeVal (int): 0 - 3
0 = 0 - 5 V
1 = 0 - 10 V
2 = 0 - 20 V
3 = 0 - 34 V
```

6. Set for all channels

```
setVoltageAllChannels(AllVValues)
AllVValues (float array): voltage values in an array (V)
setRangeAllChannels(AllRValues)
AllRValues (float array): range values in an array
Example:
AllVValues = [20.1, 2.5, 13.0, 4, 5, 10.5, 9.5, 22]
AllRValues = [5, 5, 6, 7,5, 5, 7,4]
setRangeAllChannels(AllRValues)
setVoltageAllChannels(AllVValues)
```

7. Set OFF for single channel

```
setOff(channel)
channel (int): channel number
```

8. Read single-channel value

```
readSingleChannelVoltage(channel)
readSingleChannelCurrent(channel)
channel (int): channel number
return value of voltage or current in one channel
```

9. Read real-time value for all channels

```
readAllChannelVoltage()
Return list of voltage from all channels
readAllChannelCurrent()
Return list of current from all channels
```

10. Measurement Configuration

```
measurementConfig (averagingSample, voltageConv, currentConv) Set measurement averaging sample, voltage, and current conversion time averagingSample (int): Measurement sample to be averaged voltageConv (int \muS) = voltage conversion time in \muS currentConv (int \muS) = current conversion time in \muS
```

11. Shutdown XDAC

shutdown()

SCPI Commands

The XDAC can be controlled using Standard Commands for Programmable Instruments (SCPI). To initialize the SCPI commands, you need to import ZMQ library. Then you must use Req-Rep mode in port "5555". After that you can type your commands and send it to the XDAC. You can see the example below:

```
import zmg

# Change with XDAC IP Address
XDAC_IP = "192.168."

# Connect to Req Server on XDAC via ZMQ
context = zmq.Context()
req_socket = context.socket(zmq.REQ)
req_socket.connect("tcp://%s:5555" % XDAC_IP)
```

Description: Unlock XDAC by XDAC Key

Format:

GETINFO: KEY

Example 1: Unlock XDAC with XDAC Key: nicslabtes.

GETINFO: nicslabtes

Description: Lock XDAC

Format:

LOCK

Description: Set output voltage for single channel

Format:

SETV: CHANNEL: VOLT

Example 1: Set the output of channel 1 to 4 V.

SETV:1:4

Example 2: Set the output of channel 3 to 0.25 V.

SETV:3:0.25

Description: Set output voltage range for single channel

Format:

```
SETR:CHANNEL:RANGE range (int): 0 - 3
0 = 0 - 5 V
1 = 0 - 10V
2 = 0 - 20 V
3 = 0 - 34 V
Example 1: Set the output range of channel 1 to 0 - 34 V.
```

Description: Read voltage of a single channel

Format:

SETR:1:3

MEASV: CHANNEL

Example 1: Get the voltage output of channel 1.

MEASV:1

Description: Read current of a single channel

Format:

MEASC: CHANNEL

Example 1: Get the current output of channel 3.

MEASC:3

Description: Change Measurement config for All Channels

Format:

CONFIG: AVERAGINGSAMPLE: VOLTAGECONV: CURRENTCONV

Example: Set measurement configuration to 16 samples, 588 μ s voltage conversion time, and 588 μ s current conversion time.

CONFIG:16:588:588

Description: Set zero voltage for a single channel

Format:

ZERO: CHANNEL

example: Set zero of channel 1

ZERO:1

Description: Shutdown System

Format:

EXIT

5. System Shutdown

This section describes how to shut down the XDAC-120U-CV.

In the case of using GUI, the steps are as follows:

- 1. Set OFF all the channels in the GUI.
- 2. Press the ON/OFF Button in GUI (B1, Figure 4), this will change the color of the button from green to grey.
- 3. Close The GUI window (this will soft shut down the program inside the XDAC-120U-CV).
- 4. Press button A1 (Figure 3).
- 5. Turn off or disconnect the power from the DC Power Supply.

In the case of using SCPI or Python, the steps are as follows:

- 1. Use setOff (channel) function to set off the channel used before.
- 2. Use lock() and shutdown() functions to soft shut down the program inside the XDAC-120U-CV.
- 3. Press button A1 (Figure 3).
- 4. Turn off or disconnect the power from the DC Power Supply.

NOTE: once the soft shutdown occurred, the Green & Blue led will be turned off, and XDAC-120U-CV cannot directly be used again, since the system is not ready (refers to Hardware Installation). To use XDAC-120U-CV after a soft shutdown occurred, restart the power from DC Power Supply (using button A1 or unplug and plug the DC Power Supply).

6. Troubleshooting

Please use the following guidelines to identify the problem. If the solution does not rectify the problem, contact us at support@nicslab.com.

Table 6. Troubleshooting

Problem	Cause	Solution
Failed to connect at GUI	The DC power supply is OFF	Turn ON the DC power supply and switch ON the power.
Failed to connect at GUI	The power switch is OFF	Switch ON the power.
Failed to connect at GUI	No Green light (no data transfer)	Restart the GUI.
The Green light is off when the software is active or the software freezes	Initialization failed	Restart the software; or Unplug - plug the USB/Ethernet connector; or Press the Reset button.
No channel output detected at the device under test	Connection failed	Check the metal pad checkpoint to the intended channel.
Unable to upload the file	File format problem	Make sure the file format is .csv.
No value after uploading the file	File problem	Check the file content and make sure there is no blank space on each row.
Unable to use the Auto Mode feature	File format problem	Check the file format, it should be a .csv file. Check content format.

7. Warranty

Nicslab warrants the hardware and software designed by Nicslab to work accordingly fulfilling the highest standard of a quality product. Nicslab is not liable for consequential or incidental damages or errors in

subject to misuse, neglect, accident, modification, or has been soldered or altered in any way outside

stated by us or unauthorized maintenance.

Nicslab retains to change the material and technical data of this manual at any time without notice, in

future editions.

Please do not hesitate to contact us at support@nicslab.com if you would like to have more information

on the warranty or return and refund policy.

8. Compliance

This product complies with the requirements of the European Union's Conformite Europenne (CE) and

Restriction of Hazardous Substances in Electrical and Electronic Equipment (RoHS) Directive 2015/863

(RoHS3). The certificates can be accessed here.

9. Contact

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Book a meeting here.

36

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